

PITTSBURGH TECHNICAL INSTITUTE

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October 9, 2007

Tambellini Ristorante
139 7th Street
Pittsburgh, PA 15222

Dear Charlie:

I want to take this opportunity to thank you for providing Pittsburgh Technical Institute's Travel and Hospitality Management students with a well-planned and delicious lunch on October 1, 2007. It was especially a nice personal touch that Maria Bruno welcomed us, and sat us in the main dining room quickly since we arrived early.

It's no secret that I have been a satisfied customer of Tambellini Ristorante for years because of the friendliness of your entire staff, as well as the authentic Italian food and unique ambiance. Good employees are hard to come by—and you have many—including Maria, Dwayne, Amber, Tracy, and Howard, just to name a few. Chef Dwayne Moore gave us a tour of the kitchen, and then demonstrated how he prepares Tambellini's signature item, the delicious fried zucchini. He also discussed his culinary experience, extensive career development, and answered questions. Versatile employees are only as good as their role-models, and Charlie, you take the Tiramisu. The students realize now how important teamwork is in making Tambellini Ristorante so special. Again, the combination of authentic Italian food, impeccable service, and a unique ambiance is what makes Tambellini's someplace special. Everybody and everything far exceeded our expectations.

Also, PTI thanks you for being an active member of our advisory board. It is reassuring to know that PTI has professional friends at Tambellini Ristorante, and I look forward to expanding our relationship in education and industry.

Respectfully,

John G. Nagy
Instructor, Hospitality and Food Service Management Administration